

**From:** wilbur nelson  
**To:** Microsoft ATR  
**Date:** 1/23/02 6:08pm  
**Subject:** Microsoft Settlement

Hello:

I wanted to comment on the penalties to be imposed on Microsoft.

I believe that the negative externalities of the Windows OS are extensive and have burdened the public unnecessarily. Had there been more competition in the market there would have been an economic incentive for Microsoft to make its products easier to configure and maintain. The general absence of ease-of-use in the Microsoft product lineup has come at a cost of millions of man-hours to our nation and the world.

The penalties imposed on the Microsoft Corporation should focus at least in part on reimbursing the public for these losses--this reimbursement should be straightforward, originate in the form of monetary compensation from Microsoft, and be paid to various public institutions.

Thank you,  
Wilbur Nelson

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Offcenter Concept House  
280 W. Katmai Ave.  
Soldotna, AK 99669  
Voice: 907.260.6904  
Fax: 907.260.6905  
e-mail: [wnelson@offcenterconcepts.com](mailto:wnelson@offcenterconcepts.com)  
web: [www.offcenterconcepts.com](http://www.offcenterconcepts.com)